

# Stay Safe, Stay Happy

**The safety of our guests and our team is always our top priority.**

To ensure you have a happy stay and to reassure you that we have thought of all aspects of your stay, please familiarise yourself with the following service and safety procedures that are now in place.

**Pat Kenny**  
General Manager /  
Vice President  
Managing Director



## HYGIENE

- We have worked with Officials at the Environmental Health Organisation (EHO) to develop best protocols and standards
- Temple Bar Hotel's Stay Safe Code - 'Viral Outbreak Infection Control Guidelines – Identification and Response Plan' is available on request
- We use Proctor & Gamble disinfectant products that are proven to be effective against Covid-19
- Deep cleaning protocols in place
- Sanitising stations at key touchpoints
- Additional cleaning of frequently touched items
- Increased bedroom checks by Senior Management
- Minimum printed material



## SOCIAL DISTANCING

- Minimum touch check in and check out. We offer an online check in and check out facility
- Please observe 2 metre floor markings. Our hotel has spacious ground floor footprints, with a one way flow system
- Protective screens at the reception desk
- Lifts should only be used by one person or guests known to each other only
- Use stairwells as an alternative to the lift to access your room



## PAYMENTS

- We accept all major credit cards and debit cards
- We provide a cashless offering to minimise cash payments, but will accept cash
- Your card will be charged on check in for the cost of your stay
- You will be charged any additional costs as consumed



## FACE COVERINGS

- In line with government requirements, please wear a face covering in all public areas of our hotel



## FOOD & BEVERAGE

- All menus are available to view online and we also provide disposable menus
- Breakfast available daily as a continental offering. Breakfast is available to be delivered to your room, based on a continental offering
- Full breakfast will be available dependent upon restrictions. Please enquire when making your booking
- Contactless room service is available daily
- Appropriate and hygienic delivery methods in place for our Food & Beverage offering
- Screens erected in service points of bars and food outlets



## TRAINING

- All employees have received additional training on how to keep you and themselves safe. This will be reflected in how they interact with you during your stay
- We have worked with local officials at Environmental Health Organisation (EHO) to develop best protocols and standards for housekeeping and employee training